

# TWANA<sup>TM</sup> ULTIMATE

## Multifunctional customer reception kiosk

The multifunction Twana<sup>TM</sup> Ultimate kiosk is part of our solution for customer reception management. Combining design, robustness, performance and ease of use, it offers a real image of customer relationship.

The Twana<sup>TM</sup> Ultimate allows you to know customer need, identify an incoming appointment, enter information (forms), take a ticket and direct your visitors easily. It integrates seamlessly into your reception environment and enables effective communication with its customizable design.

The kiosk comes with visual displays matching your requests to easily start your system and you have **the configuration tools to fully customize your scenario reception.**



IDENTIFICATION  
OF APPOINTMENTS  
BY RFID  
(CARD READING, BAR CODE,  
OR CODE ENTRY)



ENHANCED  
COMMUNICATION



FULLY  
CUSTOMIZABLE  
BROWSING



EASY  
MAINTENANCE

## FEATURES

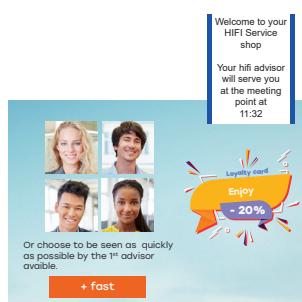
- . Screen 22", touch technology, (compliant 27")
- . Dynamic scenario
- . Multilevel treeview menus
- . Signage top (optional)
- . Appointments identification
- . Call and information ticket (opening hours, documents to provide, maps ...)
- . 80mm high definition thermal printer
- . Self-loading
- . Anti Jam
- . Optimized natural ventilation
- . Cable entry at the rear bottom or below (230V excluded)

## BENEFITS

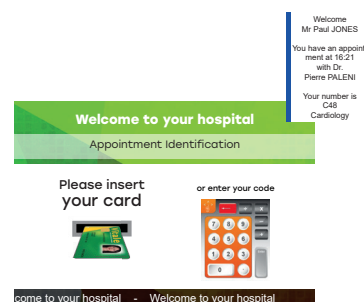
- . Fully and easily customizable (configuration tool comes with the web interface)
- . Secure Browser
- . Enhanced communication
- . Appointments identification
- . Directing visitors
- . Wheelchairs accessibility
- . 100% customizable ticket
- . High print capacity
- . Environmental friendly
- . Design and robust
- . High Security
- . Small footprint
- . Easy installation and maintenance
- . Durability



- . Waiting conditions
- . Customizable call tickets
- . Information tickets (opening hours, documents to provide, maps ...)



- . Language selection for the screens and tickets
- . Staff selection
- . Dynamic advertising ads messages



- . Identification of appointments by bar code scan (optional), card reading (optional) or code entry or code entry
- . Visitor with appointments geolocation by scanning their barcode
- . Real time modification

## TECHNICAL FEATURES

- . Stand weight: 21kg
- . Backlit signage weight: 5,3kg
- . Simple signage weight: 3,6kg
- . 20/10 steel
- . Unbreakable Plexiglas® cover

22' 27 kg    27' 31 kg

